

## Creative Problem Solving

Creativity and innovation are fast becoming the core competencies for survival in the global economy. As globalization re-shapes the competitive landscape, individuals and organizations are realizing that growing their innovative capacity is the only way to build leadership and sustain it. For maximum learning and retention, creativity techniques need to be applied practically to real challenges. This course will help the participants in cultivating fresh ideas for your business and finding innovative solutions for tackling challenges.

### Course Outline

- Introduction to Problems
- Requirements
- Problem Solving Techniques
- Solutions
- Failures in Problem Solving
- Benchmarking & PDCA

### Who Should Attend

Middle to high level staff such as:

- Managers
- Supervisors
- Staff assigned to build up new ideas.

### Course Duration

The standard duration of this course is 12 contact hours.

### Approvals & Accreditation

- Ministry of Labour, Kingdom of Bahrain
- HABC
- ILM

### Prerequisites

The candidate must have completed or be in the process of completing a high school or secondary school diploma or similar educational standards.

### Learning outcomes

Upon the completion of this Course, the learner will be able to:

- Identify the main obstacles that prevent problems from being solved in the organization.
- Understand the components required for successful problem solving.
- Understand the importance of proper problem solving activity.
- Use problem solving techniques to improve productivity and profitability.
- Explain the benefits of having an effective and proactive approach to solving problems.
- Use the knowledge for the overall benefit of the organization

### Training methods

- Interactive facilitator lead learning
- Class activities
- Group discussions
- Case studies
- Practical sessions
- Question and answer sessions
- E-learning
- Role-plays
- Self-assessment tools

For more information please feel free to contact:

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