

## The Excellent Organization

All organizations strive to be successful, some fail, some achieve periods of success but ultimately fade from view, and a few achieve sustainable success, gaining deserved respect and admiration. These are excellent organizations and they achieve and sustain outstanding levels of performance that meet or exceed the expectations of all their stakeholders. In this course participants get a through understand of an excellent organization – its characteristics, concepts and core values. They also learn how to utilize this knowledge in conjunction with the organizational strategy to achieve an overarching framework for developing sustainable excellence.

### Course Outline

- The Excellent Organization
- Excellence
- Criteria For Excellence
- Benefits Of Excellence
- Excellence and Strategy

### Who Should Attend

Middle to high level staff such as:

- Managers and supervisors that would want to acquire knowledge regarding establishing components of excellence in an organization.

### Prerequisites

The candidate must have completed or be in the process of completing a high school or secondary school diploma or similar educational standards.

### Approvals & Accreditation

- Ministry of Labour, Kingdom of Bahrain
- HABC
- ILM

### Course Duration

The standard duration of this course is 12 contact hours.

### Learning outcomes

Upon the completion of this Course, the learner will be able to:

- Define an excellent organization
- Recognize the components of excellence
- Recognize the obstacles to excellence

### Training methods

- Interactive facilitator lead learning
- Class activities
- Group discussions
- Case studies
- Practical sessions
- Question and answer sessions
- E-learning
- Role-plays
- Self-assessment tools

For more information please feel free to contact:

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