

Generation Gaps

The workplace can present challenges to management in terms of handling the different generations present. As older workers delay retiring and younger workers are entering the workforce, the work environment has become a patchwork of varying perspectives and experiences, all valuable to say the least. The Generation Gaps workshop will help participants understand the various generations understand what motivates them and dealing with them on a daily basis. Both the young and older worker will have many ideas to offer, which will help the organization thrive in the marketplace.

Course Outline

- History
- Traditionalist
- Baby Boomers
- Generation X
- Generation Y
- Differentiations Between
- Finding Common Ground
- Conflict Management
- The Power of 4

Who Should Attend

All level staff such as:

- Mentors
- HR Professionals
- Managers
- Trainers
- Representatives

Prerequisites

The candidate must have completed or be in the process of completing a high school or secondary school diploma or similar educational standards.

Learning outcomes

Upon the completion of this Course, the learner will be able to:

- Know History behind generation gaps
- Understand what are traditionalists
- Understand what are baby boomers
- Understand what are Generation Xers and Yers
- Differentiate between each type of generation
- Finding common ground among the generations
- Understand conflict management
- Leverage the benefits of generation gaps at work

Course Duration

The standard duration of this course is 12 contact hours.

Approvals & Accreditation

- Ministry of Labour, Kingdom of Bahrain
- HABC
- ILM

Training methods

- Interactive facilitator lead learning
- Class activities
- Group discussions and case studies
- Practical sessions
- Question and answer sessions
- E-learning
- Role-plays
- Self-assessment tools

For more information please feel free to contact:

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