

Benchmarking

Benchmarking allows for comparison of organizations, and identification of which critical factors enable their performance, it facilitates learning from each other and facilitates one's own best practice. By undertaking this course the participants can assist their organizations in improving their performance and services provided through the development of benchmarking targets.

Course Outline

- Introduction
- The Benchmark Process
- Benchmarking & Your Organization

Who Should Attend

Middle to high level staff such as:

- Managers embarked on a benchmarking programme
- Executive involved in performance measurement & Quality improvement

Prerequisites

The candidate must have completed or be in the process of completing a high school or secondary school diploma or similar educational standards.

Approvals & Accreditation

- Ministry of Labour, Kingdom of Bahrain
- HABC
- ILM

Course Duration

The standard duration of this course is 12 contact hours.

Learning outcomes

Upon the completion of this Course, the learner will be able to:

- Understand the importance of Benchmarking
- Identify the key components of a Benchmarking system
- Describe the factors that cause Benchmarking projects to fail
- Understand the different ways that an employee can influence a Benchmarking project
- Use the material presented to develop a Benchmarking project for the role
- Identify the role of Benchmarking and the interdependencies within the organization required to make it function

Training methods

- Interactive facilitator lead learning
- Class activities
- Group discussions
- Case studies
- Practical sessions
- Question and answer sessions
- E-learning
- Role-plays
- Self-assessment tools

For more information please feel free to contact:

Invita Training Center | P.O. Box 1197 | Manama | Kingdom of Bahrain
Tel: +973 17 506000 | Fax: +973 15 500202 | info@invita.com.bh

